

ACELLUS GOLD TUTORIAL

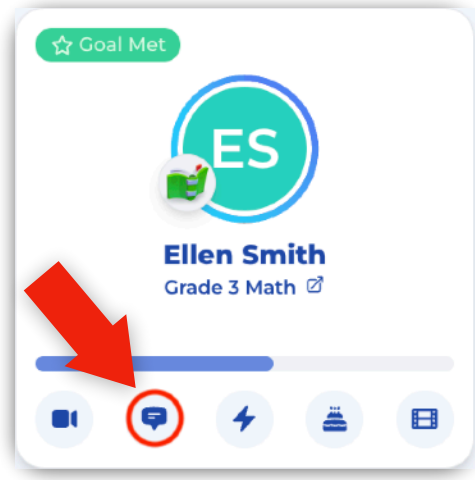
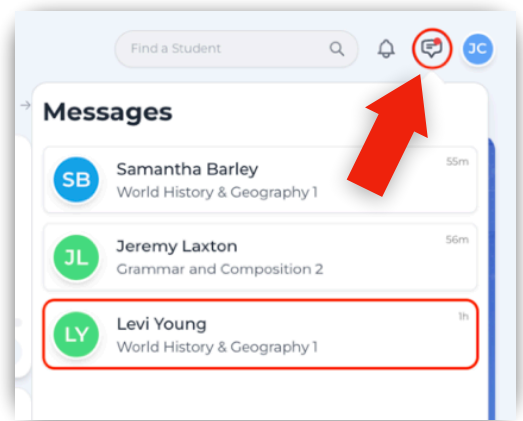
Live Messaging System

The Acellus Live Messaging System lets you communicate through Acellus with your students. It also gives you real-time data to know where and why a student may be struggling.

There are three ways to access the Live Messaging System:

1. If a student sends you a message, you'll be notified at the top-right of your interface.

Clicking this notification will take you to your pending messages section. There, you can open the student's message, which will launch the Live Messaging System and allow you to view their message.

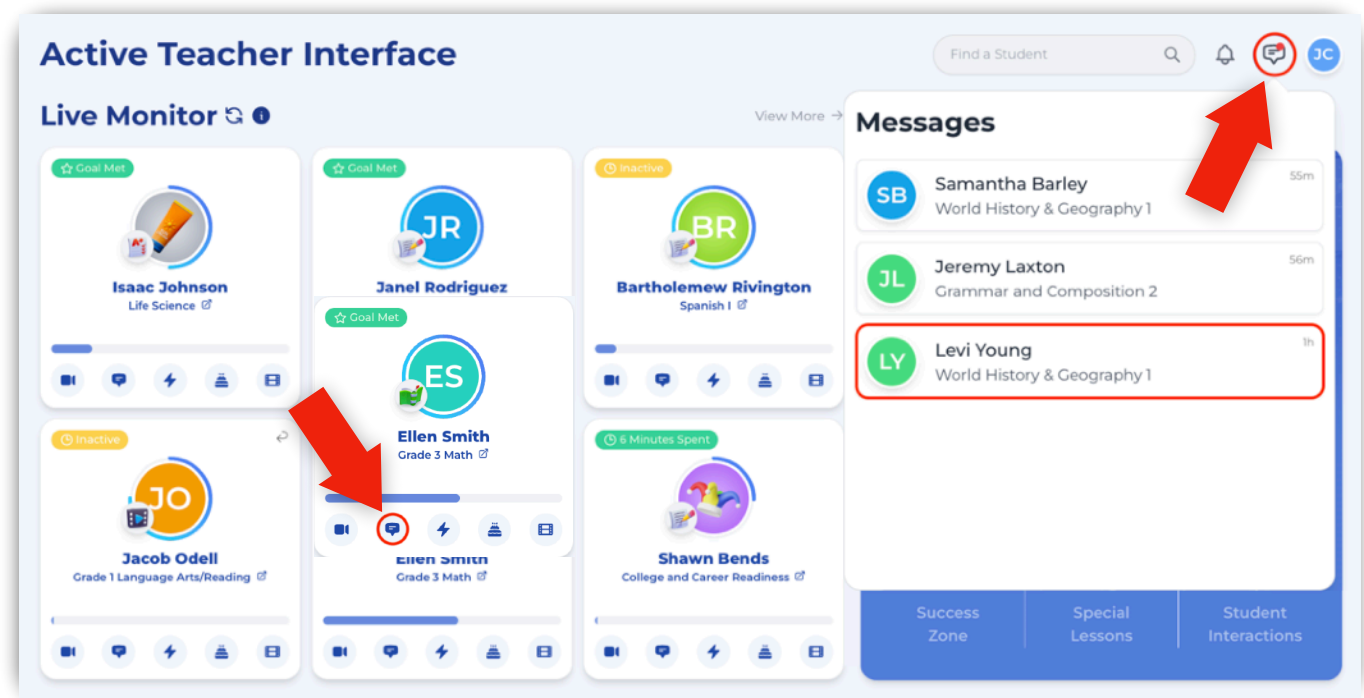
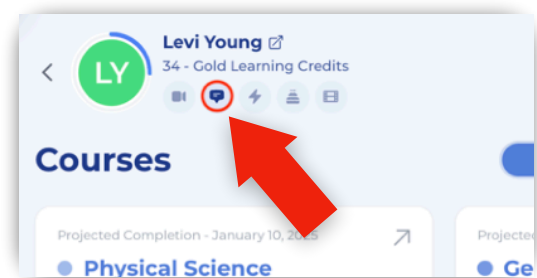


2. You can also click the messaging button on the Live Monitor student card.

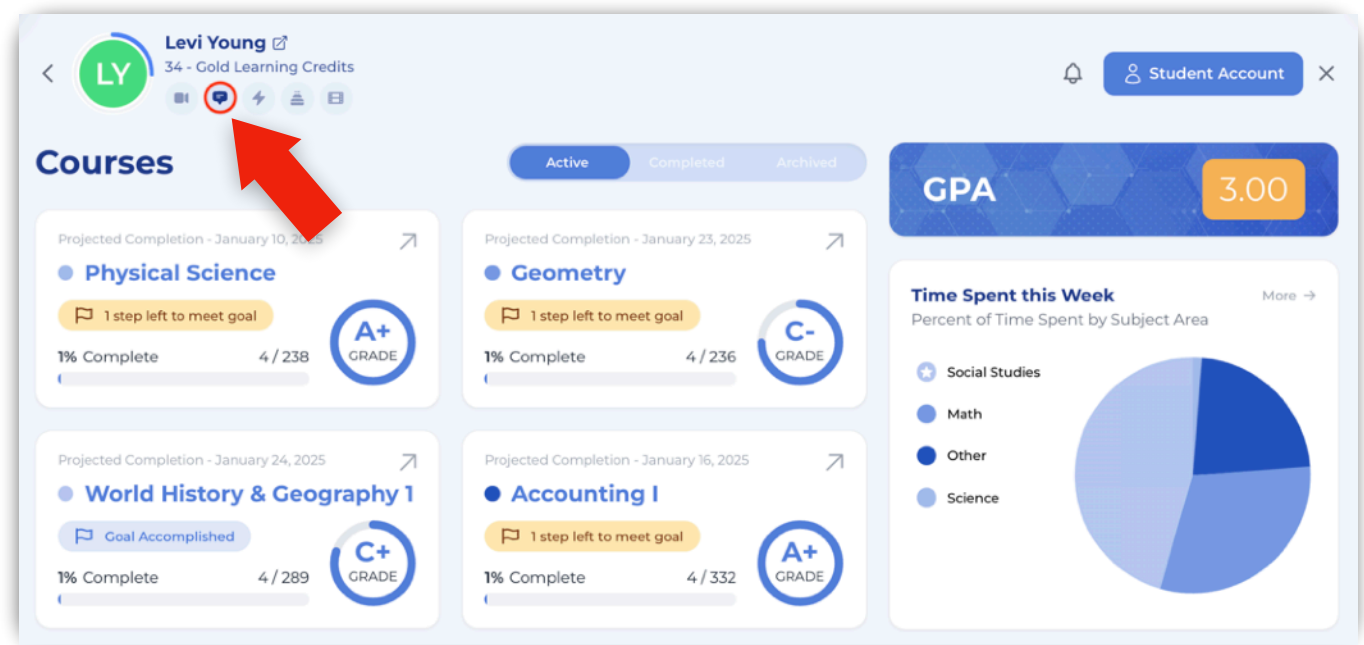
The student card will only show on the Live Monitor when the student is actively logged in.

3. Lastly, you can click the messaging button on the student's courses page.

You can get here by searching for a student in the find a student search bar at the top-right of the teacher interface.



Note: You can access the messaging system from the Live Monitor or the messaging icon at the top.

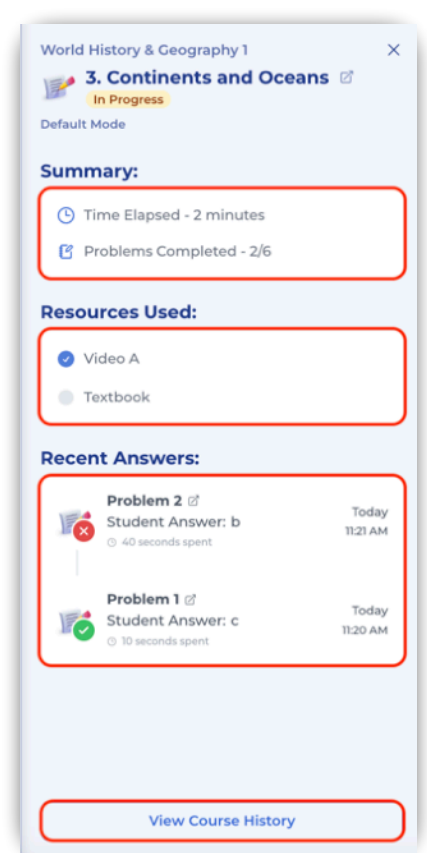


Note: Messaging can also be accessed through the student courses page.

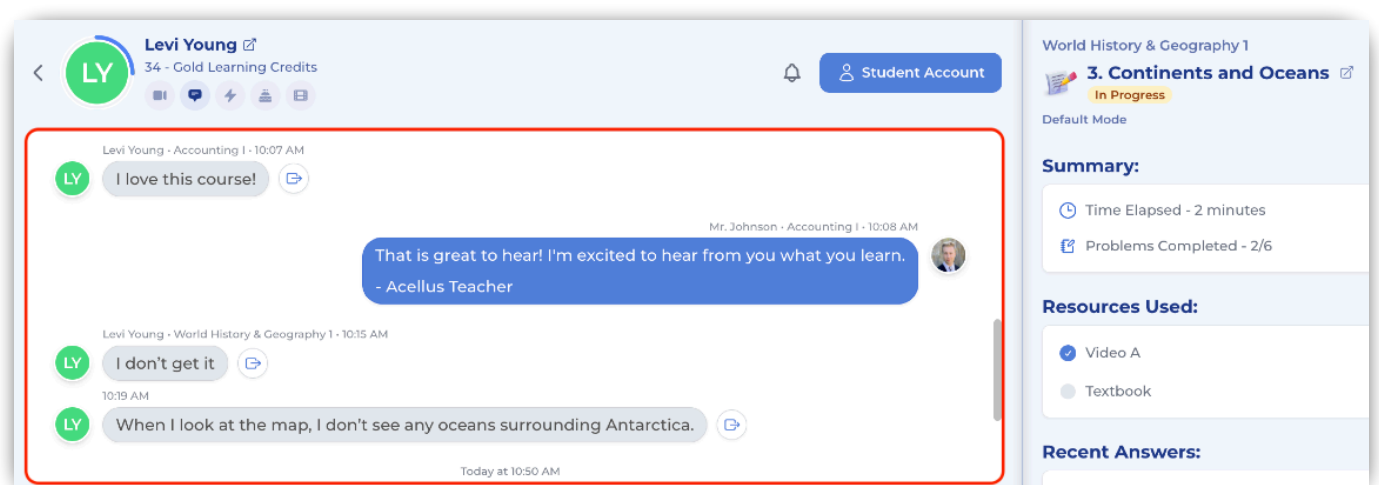
Once you open the Live Messaging System, you have access to several tools.

On the right side, you'll have a menu of data including:

- Step Summary**
 Shows metrics on the student's attempt at their current step. Will show elapsed time, problems completed, number of attempts and more.
- Resources Used**
 Shows which of the Acellus help resources the student has accessed. Resources this may include are, the textbook, lesson videos, help videos and more.
- Recent Answers**
 Shows the recent answers the student has entered on their current step and how long they spent to get that answer.



On the left side of the messaging system, you can find previous messages between the student and teachers.



You can send a message to the student at the bottom of the messaging system. There are pre-drafted teacher responses that you can use or you can create your own custom message. Once you are ready, click **'Send Message'** to send your message to the student.

